

TERMS AND CONDITIONS

Shipping

HEMECRAFT wants to ensure that your shopping experience is smooth and hassle-free. We will see to it that all products purchased are personally delivered to you free-of-charge! Yes, that's right. We do not charge for the standard delivery of your orders.

HEMECRAFT currently delivers to all locations in India.

Continue to visit our website for upcoming delivery destinations bringing us even closer to you!

Standard delivery option

For all confirmed orders to be delivered via standard delivery option, the estimated delivery time varies from product to product from the order confirmation date.

While we ensure that you receive your orders within the delivery time indicated in our shipping policies, unforeseen and uncontrollable events may cause the delay of your delivery. We will contact you in the event of any disruption.

Payment & Financing

Bank wire transfer

If you wish to pay by bank transfer, payments will be made to:

Account/Beneficiary Name: HOME CRAFT
Bank Name: Oriental bank of commerce
Branch address: Tronica city, Ghaziabad
Current Account Number: 11871131004214
Bank IFSC Code: ORBC0101187

Warranty

Duration

Each product warranty is in effect from the date of purchase. Please refer to the product details to see the warranty conditions and description for every product.

Terms & Conditions

1. Claims are examined to determine warranty coverage of all items purchased from HEMECRAFT.
2. The original purchase receipt must be presented as proof of purchase.
3. Upon approval of warranty claim, the product will be repaired or replaced with the same or comparable product with a value not higher than the price of the original product purchased.
4. In the event that repair work has been done to a product without any authorisation from HEMECRAFT, the product's warranty coverage is automatically void.
5. Warranty terms and conditions are fixed, non-negotiable, non-transferable and only benefits the original purchasers of the product.

This warranty is not applicable:

1. to products that have been stored or assembled incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products
2. atypical wear and tear, cuts or scratches, or damage caused by impacts or accidents
3. if products have been placed outdoors or in a humid environment or if the products have been used for non-domestic purposes (unless otherwise stated)
4. to consequential or incidental damages